

## Improvement Actions

Title	Rebuild Gym Direct Debit Membership to pre - Covid -19 levels	Original Due Date	01-May-2020
Description	Prepare an action plan to address drop off in gym membership numbers by members freezing or cancelling their memberships during Covid 19 pandemic. Estimated drop off is around 60% of members.		
Link to LOIP Outcome or Guiding Principle	Our people are equipped with knowledge and skills for learning, life and work.		
Rationale	The revenue from the Direct Debit Memberships accounts for 60% of the sales income for EDLCT as a whole. Covid - 19 has impacted on the level of memberships and usage of our facilities. It is essential that we rebuild the membership levels to continue to support the ongoing financial viability of EDLC.		

Title	Allander Leisure Centre Replacement	Original Due Date	22-October-2022
Description	Work in partnership with East Dunbartonshire Council to deliver a new Leisure Facility which meets the needs of the community and provide additional revenue opportunities for EDLCT.		
Link to LOIP Outcome or Guiding Principle	Our people experience good physical and mental health and wellbeing with access to a quality built and natural environment in which to lead healthier and more active lifestyles.		
Rationale	The existing facility was built in 1977 and although it has had some refurbishment over a number of years it is no longer fit for purpose and does not deliver the quality of experience you would expect form a modern Leisure Centre. The new facility will meet all the necessary building and access standards whilst enhancing the customer experience across a range of activities. The revenue position will improve compared with the existing facility both in terms of energy efficiency and sales income.		

Title	Review delivery of Library services across East Dunbartonshire Council.	Original Due Date	30-August-2021
Description	Overall review of current Library provision including smaller branches.		
Link to LOIP Outcome or Guiding Principle	Our people are equipped with knowledge and skills for learning, life and work.		
Rationale	Library provision across East Dunbartonshire Council to be examined to include delivery models for the smaller branches and the provision of Main branch Library Services in Milngavie linked to the Council capital programme developments.		

Title	Development of On Course to allow online booking for Sports Development activities,	Original Due Date	April / May-2021
Description	Overall review of current Library provision including smaller branches.		
Link to LOIP Outcome or Guiding Principle	Our people are equipped with knowledge and skills for learning, life and work.		
Rationale	Will make it easier for customers to re book activities such as swimming lessons and reduce administration within Sports Development. Customers can also get online feedback on their children's progress.		